

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P**  
**LIMITED, TIRUPATI**

**This 07<sup>th</sup> day of December' 2024**

**C.G.No.140/2024-25/Nellore Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao Member (Finance)**  
**Sri. S.L. Anjani Kumar Member (Technical)**

***Between***

Smt. K. Reshma (Sarpanch), Polampadu,  
Kaligiri (M), Nellore District. Complainant

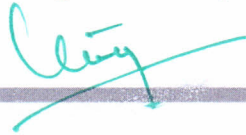
***AND***

1. Dy. Executive Engineer/O/Kaligiri  
2. Executive Engineer/O/Atmakur Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

**ORDER**


**01.** The complainant filed the complaint during the Vidyut Adalat conducted on 05.09.2024 at Kaligiri stating that in their village the existing electric poles are damaged and they are to be replaced.

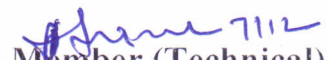


02. The said complaint was registered as C.G.No.140/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they replaced the damaged poles and resolved the issue.
03. Heard complainant and respondents through video conferencing. The respondents submit that subsequent to the complaint, they replaced the damaged poles and resolved the issue which is admitted by the complainant. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07<sup>th</sup> day of December 2024.

  
CHAIRPERSON

  
Member (Finance)  
07/12/24

  
Member (Technical)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Cheng*  
07/12/24